

IMPACT for Meaningful Use

Sam Ross, Program Lead
Illinois EHR Incentive Help Desk

Agenda



Sam Ross, Help Desk Lead
Practice Facilitator, PCMH CCE

- About IMPACT
- IMPACT Presentations
 - Create account
 - Provider application
 - Assign privileges to another user
- Electronic Signature Request Form
- Accessing eMIPP through IMPACT

About IMPACT



- Modernizes the Medicaid Management Information System
- Supports administrative functions such as claims processing and eligibility verification of Medicaid enrollees
- Replaces MEDI as host for web-based applications
- Phase one: launching eMIPP
- Phase two: provider enrollment
- Phase three (planned): Pharmacy Benefit Management System, full IMPACT implementation

IMPACT Presentations

- Visit <https://www.illinois.gov/hfs/impact/Pages/default.aspx>
- Click “Presentations and Materials”

The screenshot shows the homepage of the IMPACT system. At the top, there is a blue header with the HFS logo and navigation links: MY HEALTHCARE, MEDICAL PROVIDERS, INFO CENTER, and ABOUT US. Below the header, the main content area is titled "IMPACT Home" and features the IMPACT logo with the tagline "Illinois Medicaid Program Advancement Cloud Technology". A paragraph describes IMPACT as a multi-agency effort to replace Illinois' legacy Medicaid Management Information System (MMIS) with a web-based system. A "Login" button is visible at the bottom left. On the right side, there is a vertical menu of links under the heading "IMPACT". The link "Presentations and Materials" is circled in red. Other links in the menu include About IMPACT, IMPACT Login, Provider Enrollment, Provider Enrollment Timeline, Provider Types, Preparing To Enroll, Provider Enrollment Terms & Conditions, Electronic Signature Agreement, Glossary, Webinars, Frequently Asked Questions, Contact IMPACT, and Safety Training. At the bottom right, there is a "Need Assistance?" section with a "Report a Webpage Problem" link.

IMPACT Presentations



- Single Sign On
- Rendering/Service Provider
- Domain Administrator Rights

IMPACT
Illinois Medicaid Program Advanced Cloud Technology

Thank you for visiting our IMPACT Presentation Downloads page. The below downloadable files are available to guide you through the process to complete a new enrollment or revalidation in the IMPACT system. The enrollment type definition is listed with each link to help you choose the proper steps to follow.

If you have additional questions while reviewing the material, please call 1-877-782-5565 or send an email to IMPACT.Help@illinois.gov.

Single Sign On

- Single Sign on PowerPoint Presentation (ppsx)
- Single Sign on Print Friendly Version (pdf)

Billing Agent

- Billing Agent PowerPoint Presentation (ppsx)
- Billing Agent Print Friendly Version (pdf)

Facility, Agency, Organization

- Facility, Agency, Organization PowerPoint Presentation (ppsx)
- Facility, Agency, Organization Print Friendly Version (pdf)

Groups

- Groups powerPoint Presentation (ppsx)
- Groups Print Friendly Version (pdf)

Rendering/Service Provider

- Rendering/Service Provider Powerpoint Presentation (ppsx)
- Rendering/Service Provider Print Friendly Version (pdf)

Individual Sole Proprietor

- Individual Sole Proprietor Powerpoint Presentation (ppsx)
- Individual Sole Proprietor Print Friendly Version (pdf)

Enrollment Modifications

- Enrollment Modifications PowerPoint presentation (ppsx)
- Enrollment Modifications Print Friendly Version (pdf)

Domain Administrator Rights

- Domain Administrator Rights PowerPoint Presentation (ppsx)
- Domain Administrator Rights Print Friendly Version (pdf)

IMPACT

- About IMPACT
- IMPACT Login
- Provider Enrollment
- Provider Enrollment Timeline
- Provider Types
- Preparing To Enroll
- Provider Enrollment Terms & Conditions
- Electronic Signature Agreement
- Glossary
- Webinars
- ▶ Presentations and Materials
- Frequently Asked Questions
- Contact IMPACT
- Safety Training

Need Assistance?

- ⚠ Report a Webpage Problem

Single Sign On



- Create a username/password
- Request access to IMPACT Applications
- Requires identity verification
- Presentation:

<https://www.illinois.gov/hfs/impact/Documents/SingleSignOnProviders.pdf>

Rendering / Servicing Provider



- Typical provider application
- Revalidation: Track application using ID sent in mail; enrollment information matches old system (Provider Information Sheet)
- Initial enrollment: Create new application; can take 4+ weeks for approval by HFS
- **IMPACT user who completes application becomes “Domain Administrator” for the provider (domain**
- Presentation:
<https://www.illinois.gov/hfs/impact/Documents/IMPACTTypicalRenderingServicing.pdf>

Domain Administrator Rights



- Manage user list for each provider domain
- Assign “EHR Domain Administrator” profile to another user ID
- EHR Domain Administrator can not modify provider enrollment; only access eMIPP for attestation
- Presentation:
<https://www.illinois.gov/hfs/impact/Documents/DomainAdministratorRights.pdf>

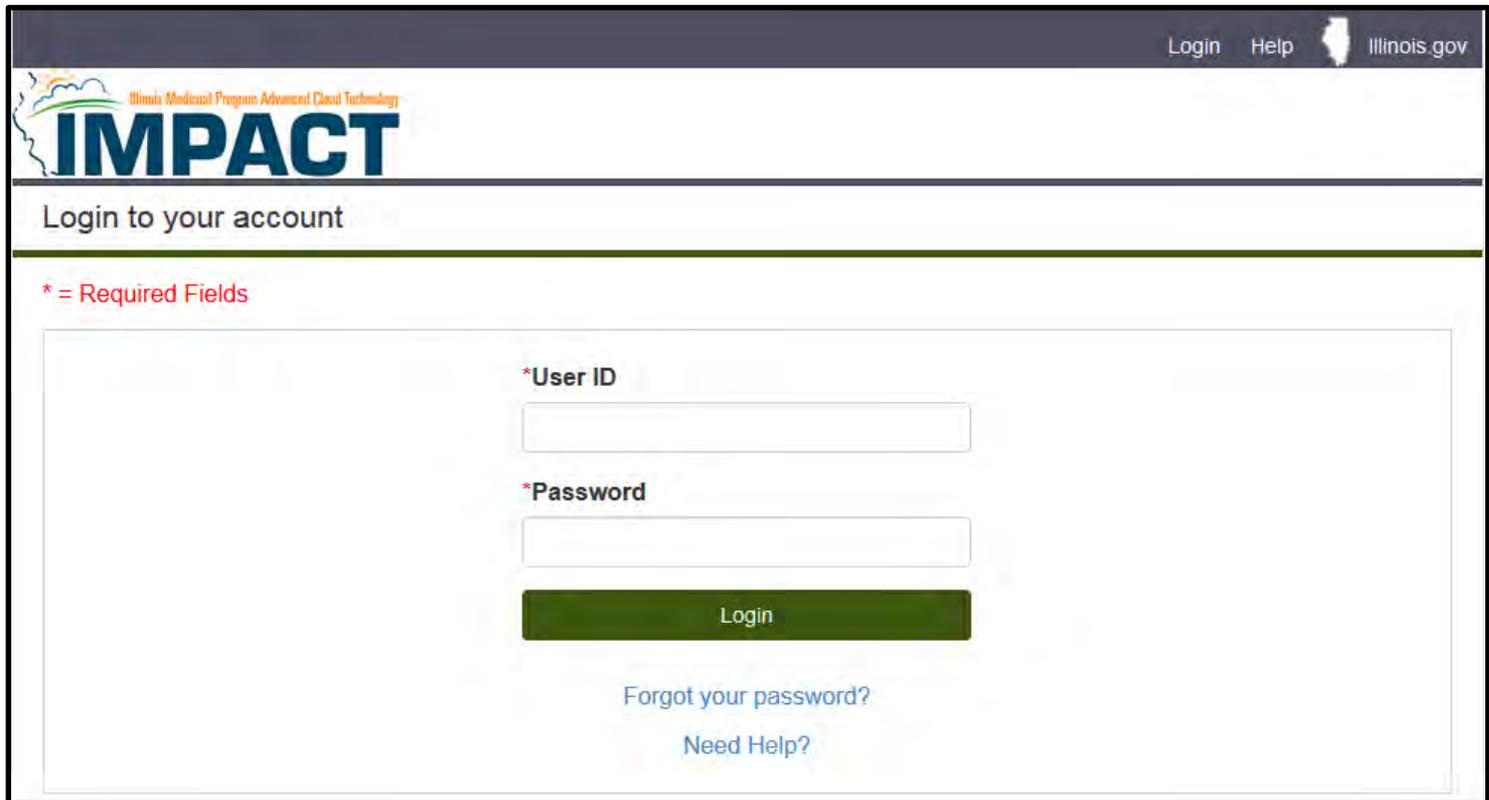
Electronic Signature Agreement



- Gain access to a provider domain when you do not know their existing Domain Administrator (someone else did application)
- Submit to IMPACT.Help@illinois.gov
- Request Domain Administrator (full access) or EHR Domain Administrator (eMIPP only) profile in email body
- IMPACT Help Desk will add provider domain and requested **profile to user's account**
- Download a copy:
<https://www.illinois.gov/hfs/impact/Documents/HFS2400.pdf>

Accessing eMIPP

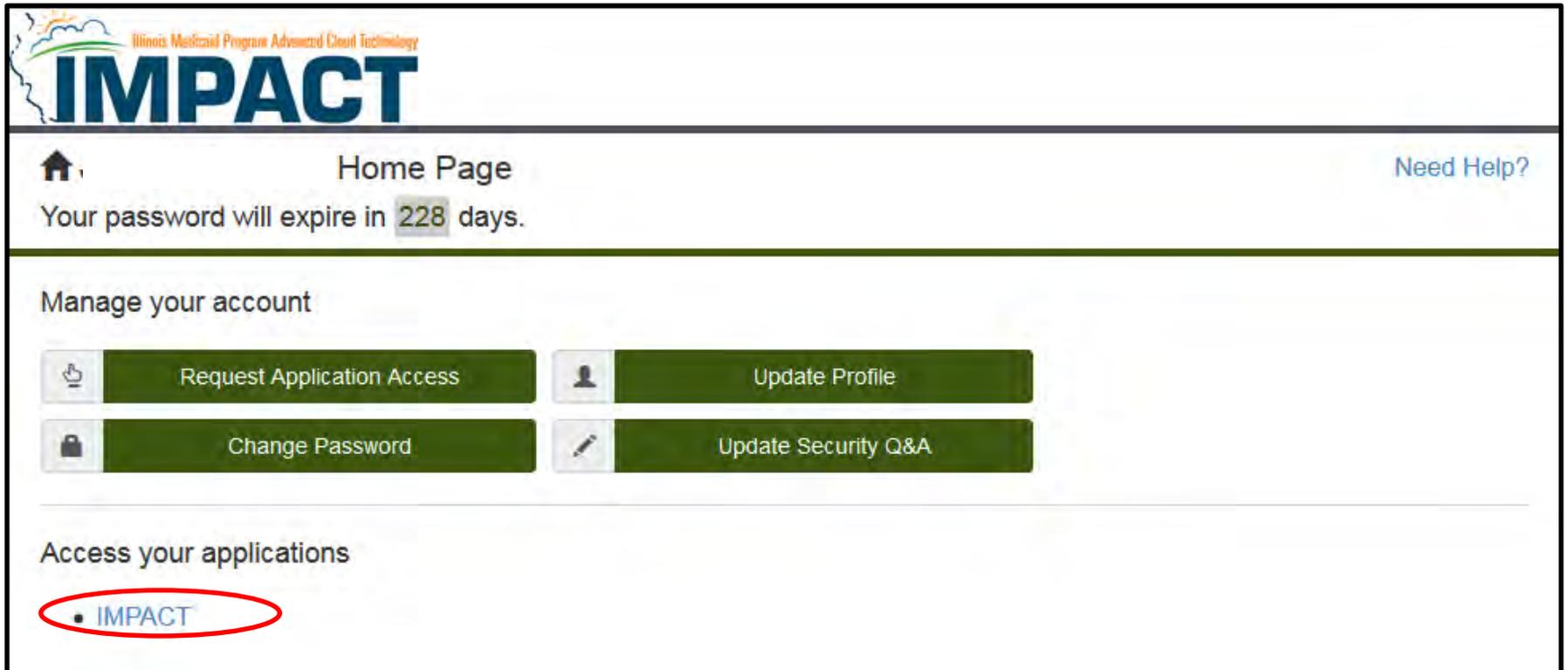
- Log in at <https://impact.illinois.gov>
- Enter user ID and password, click Login



The screenshot shows the login page for the IMPACT system. At the top right, there are links for "Login", "Help", and "Illinois.gov" next to a small Illinois state icon. The main header features the "IMPACT" logo with the tagline "Illinois Medical Program Advancement Cloud Technology". Below the header, the text "Login to your account" is displayed. A red asterisk followed by "= Required Fields" is shown. The login form contains two input fields: "*User ID" and "*Password". Below these fields is a green "Login" button. At the bottom of the form, there are two links: "Forgot your password?" and "Need Help?".

Accessing eMIPP

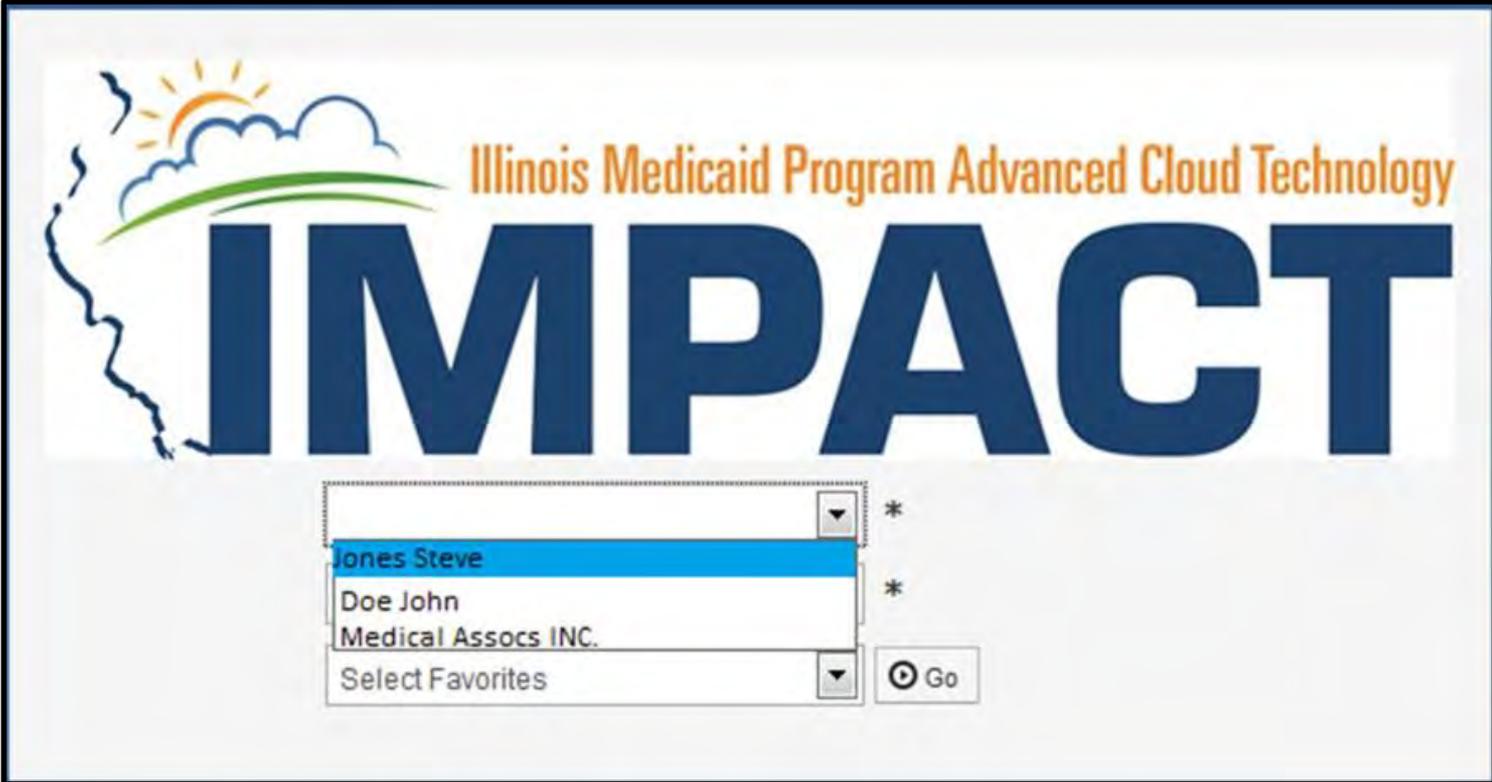
- Click "IMPACT"



The screenshot displays the IMPACT user interface. At the top left, the logo features a stylized map of Illinois with the text "Illinois Medical Program Advanced Cloud Technology" and "IMPACT" in large blue letters. Below the logo, a home icon and "Home Page" are visible, along with a notification: "Your password will expire in 228 days." A "Need Help?" link is in the top right. The "Manage your account" section contains four green buttons: "Request Application Access" (with a hand icon), "Update Profile" (with a person icon), "Change Password" (with a lock icon), and "Update Security Q&A" (with a pencil icon). The "Access your applications" section at the bottom has a blue link for "IMPACT" circled in red.

Accessing eMIPP

- Select the individual provider for whom you are attesting from the first drop-down box



The screenshot displays the IMPACT (Illinois Medicaid Program Advanced Cloud Technology) interface. At the top, there is a logo featuring a sun, clouds, and a green swoosh, followed by the text "Illinois Medicaid Program Advanced Cloud Technology" and the word "IMPACT" in large, bold, blue letters. Below the logo, there is a search or selection area. It includes a dropdown menu with a downward arrow on the right, currently showing "Jones Steve" as the selected option. Below this, there are two more options: "Doe John" and "Medical Assocs INC.". At the bottom of the dropdown menu, there is a "Select Favorites" option with another downward arrow. To the right of the dropdown menu, there are two asterisks (*) and a "Go" button with a magnifying glass icon.

Accessing eMIPP

- Select Domain Administrator (or EHR Domain Administrator) profile from the second drop-down; click "Go"

Illinois Medicaid Program Advanced Cloud Technology

IMPACT

Jones Steve *

Select Profile *

Select Profile

Domain Administrator

Provider Enrollment Access

View Provider Enrollment

Go

Accessing eMIPP

- Click "External Links"

IMPACT My Inbox Admin

Quick Find Note Pad **External Links** My Favorites Print Help

Provider Portal

Latest updates

System Notification

Due to system maintenance, the system will be down between 6:00 PM (5:00 PM CST) Saturday, December 10th through 9:00 AM (8:00 AM CST) Sunday, December 11th, 2016. This outage will affect the system access for all functionality.

My Reminders

Filter BY [] Read [] Go [] Save Filters My Filters

Alert Type	Alert Message	Alert Date	Due Date	Read
BROADCAST_MESSAGE	Attention All Providers: Due to R9-6.5 Release, the system will be down between 7:00 PM (6:00 PM CST) Friday, December 16th through 6:00 AM (5:00 AM CST) on Saturday, December 17th, 2016. This outage will affect the system access for all fu...	12/05/2016	12/18/2016	

View Page: 1 Page Count: 1 SaveToXLS Viewing Page: 1

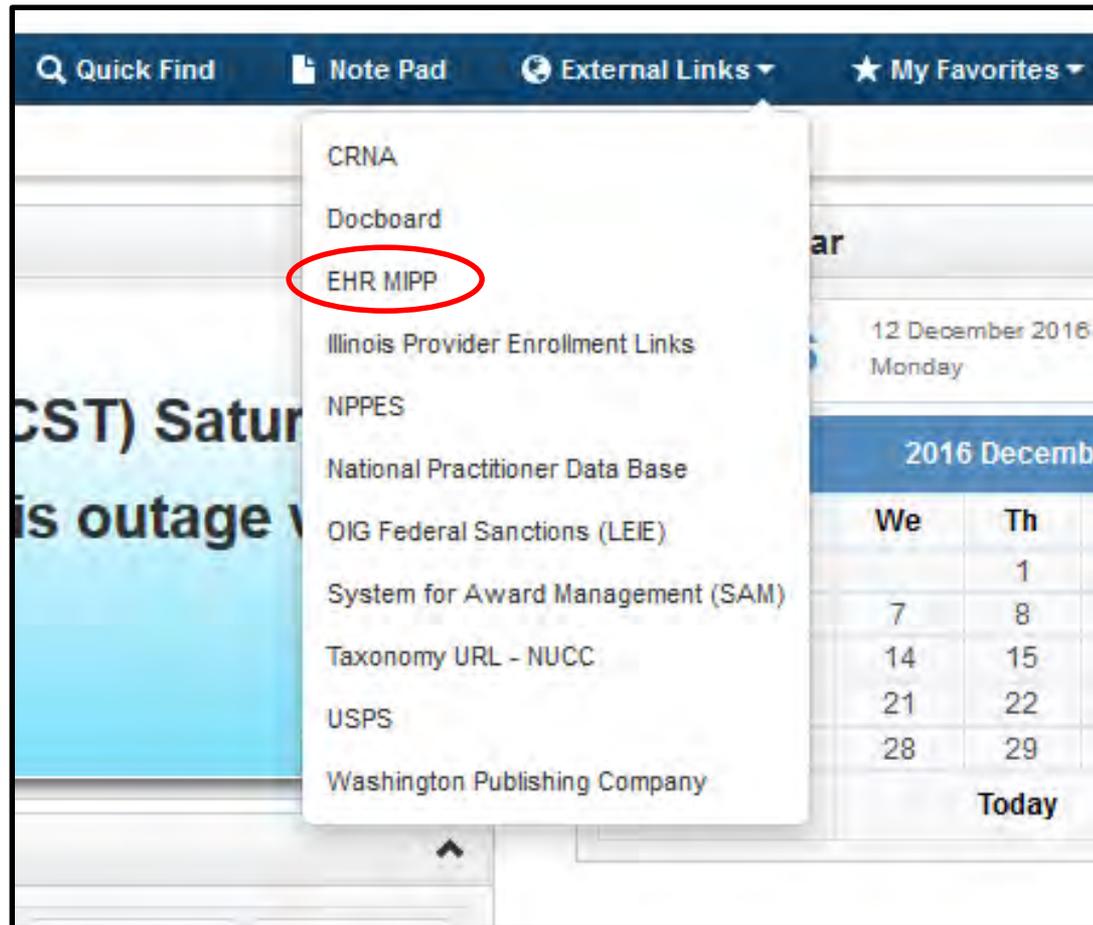
Calendar: 2016 December

We	Th	Fr	Sa	Su
	1	2		
7	8	9	10	
14	15	16	17	18
21	22	23		
28	29	30		

Today

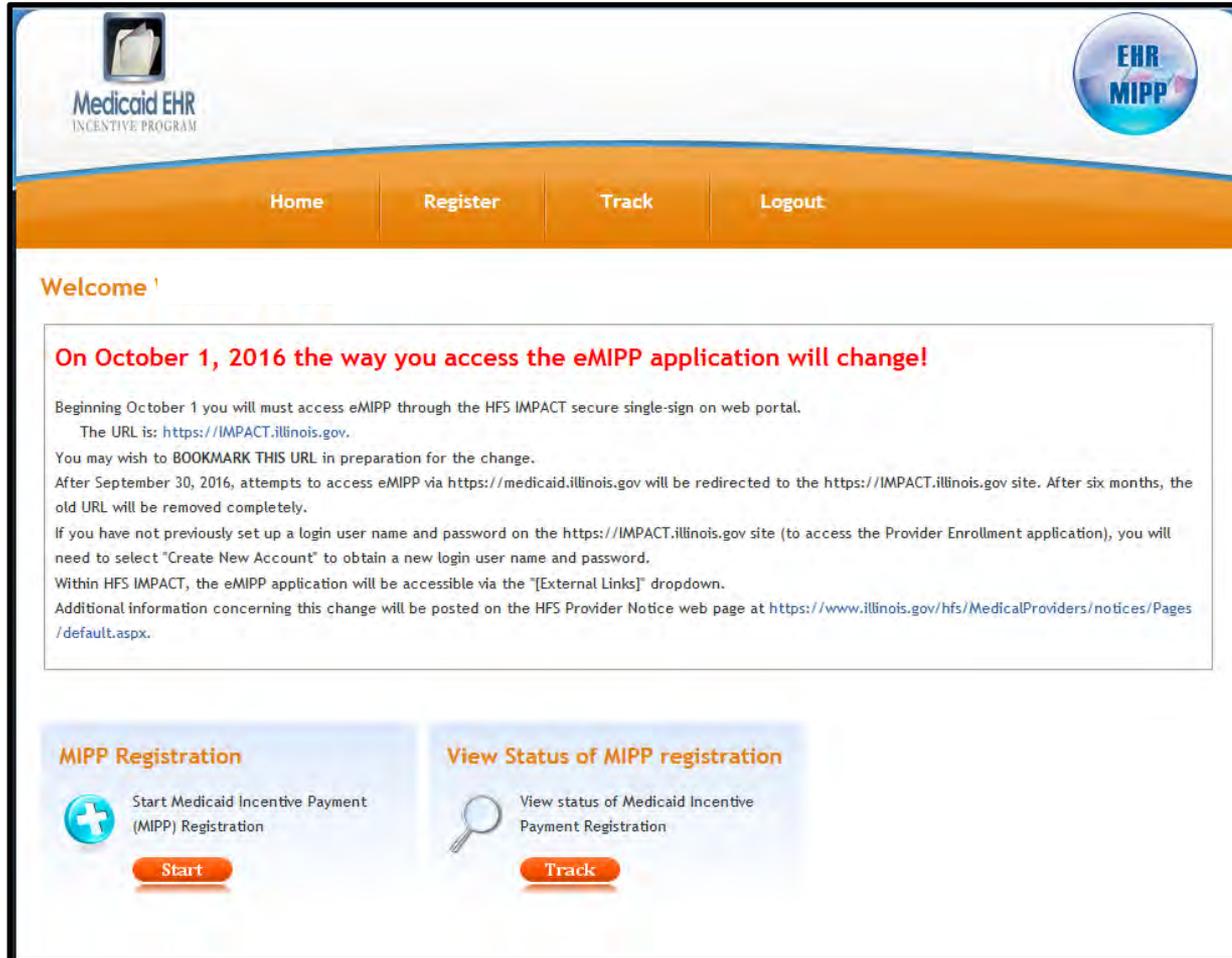
Accessing eMIPP

- Click "EHR MIPP"



Accessing eMIPP

- You are now at the usual eMIPP home page



The screenshot shows the eMIPP home page. At the top left is the "Medicaid EHR INCENTIVE PROGRAM" logo. At the top right is a circular "EHR MIPP" logo. Below these is a navigation bar with "Home", "Register", "Track", and "Logout" buttons. The main content area features a "Welcome" message and a prominent red announcement: "On October 1, 2016 the way you access the eMIPP application will change!". The announcement text states that starting October 1, users must access eMIPP through the HFS IMPACT secure single-sign on web portal at <https://IMPACT.illinois.gov>. It also notes that after September 30, 2016, attempts to access eMIPP via <https://medicaid.illinois.gov> will be redirected to the new site, and that users who haven't set up a login on the new site will need to create a new account. At the bottom, there are two main action buttons: "Start" for "MIPP Registration" and "Track" for "View Status of MIPP registration".

**Medicaid EHR
INCENTIVE PROGRAM**

**EHR
MIPP**

Home Register Track Logout

Welcome !

On October 1, 2016 the way you access the eMIPP application will change!

Beginning October 1 you will must access eMIPP through the HFS IMPACT secure single-sign on web portal.
The URL is: <https://IMPACT.illinois.gov>.

You may wish to **BOOKMARK THIS URL** in preparation for the change.

After September 30, 2016, attempts to access eMIPP via <https://medicaid.illinois.gov> will be redirected to the <https://IMPACT.illinois.gov> site. After six months, the old URL will be removed completely.

If you have not previously set up a login user name and password on the <https://IMPACT.illinois.gov> site (to access the Provider Enrollment application), you will need to select "Create New Account" to obtain a new login user name and password.

Within HFS IMPACT, the eMIPP application will be accessible via the "[External Links]" dropdown.

Additional information concerning this change will be posted on the HFS Provider Notice web page at <https://www.illinois.gov/hfs/MedicalProviders/notices/Pages/default.aspx>.

MIPP Registration
Start Medicaid Incentive Payment (MIPP) Registration
Start

View Status of MIPP registration
View status of Medicaid Incentive Payment Registration
Track

Next Week

- Webinar on 12/19 at 12:30pm
- Register at <http://chitrec.org/upcoming-webinars/>
- Step-by-Step Guide to 2016 Attestation
 - Eligibility
 - AIU attestation
 - MU attestation

Help Desk Information



- For general EHR Incentive and Meaningful Use inquiries, contact us by phone or email

Contact the Illinois Medicaid EHR Incentive Help Desk
for Attestation, Registration, and Meaningful Use answers

1-855-MU-HELP-1
(855-684-3571)
Monday-Friday, 8:30am – 5:00pm

hfs.ehrincentive@illinois.gov

iHFS ILLINOIS DEPARTMENT OF
Healthcare and
Family Services

- Chicago providers: visit www.chitrec.org for more information on services and support
- Providers outside of Chicago: visit www.ilhitrec.org